

SHANKARRAO PATIL MAHAVIDYALAYA BHOOM

Tq.Bhoom Dist Osmanabad (413504)

(Affiliated to Dr. Babasaheb Ambedkar Marathwada University Aurangabad) Re-Accredited By NAAC 'B' Grade

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Office No 02478-272012

The Grievance Redressal Policy

The grievance Redressal cell aims to look into the complaints lodged by any students and redress it as per requirements. The students can state their grievance regarding any academic and non-academic matter within the campus through the grievance/ suggestion box. The college has established a Grievance Redressal Cell to provide a mechanism for redressal of Student's grievances and ensure the transparency in admission and prevention of unfair Practices. The function of the cell is to look into the complaints lodged by any students and judge its merit. The Grievance cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the cell or he/she may drop in writing at the letter box / suggestion box of the Grievance cell.

Objectives: -The objective of the grievance cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute. The cell also works with the objectives such as

- 1. Upholding the dignity of the college by ensuring safe strife free atmosphere in the college through promoting cordial student relationship and student-teacher relationship etc.
- 2. Encouraging the students to express their grievances/problems freely and frankly without any fear of being victimized.
- 3. Advising Students of the college to respect the right and dignity of one another and show at most restrain and Patience whenever any occasion of rift arises.
- 4. Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the principal.
- 5. Advising all staffs to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason. a anavidyalaya

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